# IATA SAFETY CONFERENCE

Dubai, UAE 25-27 October 2022

PROGRAM





## Day 1 - Tuesday, 25<sup>th</sup> October

12h30 – 14h00 NETWORKING WELCOME LUNCH

14h00 – 15h00Opening / Keynote Welcomes<br/>Mark Searle, Director Safety, IATA<br/>Conrad Clifford, Senior Vice President and Deputy Director General, IATA<br/>Sir Tim Clark, President, Emirates Airline<br/>Juan Carlos Salazar, Secretary General, ICAO (via video)<br/>Billy Nolen, Acting Administrator, FAA

15h00 – 15h30 The Safety Picture

 In this keynote presentation, we will take a journey through the current status of the aviation system with the use of data and focus on the issues and opportunities the industry needs to prioritize to tackle "High Risk Category" accidents and its precursors, including controlled flight into terrain, runway excursions, mid-air collision, loss of control in-flight.
 Nick Careen, Senior Vice President Operations Safety and Security, IATA

 15h30 – 16h00 Boeing Global Aerospace Safety Initiative

 The Global Aerospace Safety Initiative at Boeing aims to improve operational safety throughout the aerospace industry, by integrating and strengthening the expansive

ongoing range of work Boeing teams continue to do. In collaboration with customers, regulators and other industry stakeholders, Boeing will provide unified, more comprehensive solutions to enhance aerospace safety. Hear from the person leading this integrated approach and learn how ultimately strengthening its ability to continue delivering on its commitments to customers, regulators and the public. Lacey Pittman, VP, Global Aerospace Safety Initiative, Boeing

16h00 – 16h30 NETWORKING BREAK Sponsored by NAV Canada





## Day 1 - Tuesday, 25<sup>th</sup> October

#### 16h30 - 17h00 Employees mental health from a Psychologist's viewpoint

Mental health problems among aircrew are the biggest medical threat to flight safety. They have also become the leading cause of loss of licence due to withdrawal of medical certification, whether temporarily or permanently. This is in addition to the challenges now posed by crew recruitment and retention. The focus in the industry on severe mental disorder - following the 2015 Germanwings pilot murder-suicide crash - may detract from far more common mental health problems which can lead to distraction, inattention, fatigue, work absences and communication lapses, all of which impair flight safety. Mental health is on the 'risk register' and is therefore recognised as an identifyable safety risk. This presentation highlights what managers can do to support all those in the aviation industry affected by mental health problems and also on the value and benefits of promoting mental well-being and psychological resilience among employees **Robert Bor, Clinical Counselling Health & Aviation Psychologist, Centre for Aviation Psychology** 

17h00 – 18h00 Employee Mental Health and being 'Fit-for-Duty' Panel discussion moderated by Simon May, Vice President, Emirates Group Medical Services, Emirates Airline

Jim Chung, Chief Medical Officer, Air Canada Tara Sherman, Wellbeing Strategy Leader, Boeing Max Matsumoto, B787 Captain, ANA Josee Thibodeau, Vice President, People & Wellness, Carebook Technologies

- 18h00 Close of Day 1 Mark Searle, Director Safety, IATA
- 18h30 NETWORKING WELCOME RECEPTION Sponsored by <u>Airbus</u>





### Day 2 - Wednesday, 26<sup>th</sup> October

### 08h30 – 09h15 Safety Leadership is everyone's job

RAF Nimrod XV230 suffered a catastrophic mid-air fire whilst on a routine mission over Helmand Province in Afghanistan on 2nd September 2006. This led to the total loss of the aircraft and the death of all 14 service personnel on board. It was the biggest single loss of life of British service personnel in one incident since the Falklands War. The cause was not enemy fire, but leaking fuel being ignited by an exposed hot cross-feed pipe. It was a pure technical failure. It was an accident waiting to happen. The deeper causes were organizational and managerial. There are many lessons to be learned:

- A failure of Leadership, Culture and Priorities
- Seven Steps to the loss of Nimrod (over 30 years)
- Seven Pillars of Nimrod
- The four LIPS Principles (Leadership, Independence, People and Simplicity)
- The four States of Man (Risk Ignorant, Cavalier, Averse and Sensible)
- The five Cultures (Flexible, Just, Learning, Reporting, Questioning)
- The importance of simplicity

"Any intelligent fool can make things bigger, more complex, and more violent. It takes a touch of genius – and a lot of courage – to move in the opposite direction." (E.F. Schumacher)

Right Honourable Lord Justice Charles Haddon-Cave, Royal Courts of Justice, UK

### 09h15 – 10h00 IATA Safety Leadership Charter

Aviation investigations continue to identify poor Safety Culture as a factor that increases the probability and severity of accidents. Furthermore, it has been recognized that a strong organizational Safety Culture requires buy-in and continual application of all employees, at every level, but especially commitment and leadership from top executives. This session will introduce the IATA Safety Leadership Charter and its Guiding Principles. Panelists will discuss safety leadership and a positive safety culture as critical drivers for continuous improvement in safety performance.

Panel discussion moderated by Mark Searle, Director Safety, IATA

Mark Burtonwood, Senior Vice President, Group Safety, Emirates Airline Hideaki Miyachi, Deputy Vice President, Flight Safety Management, Japan Airlines

Robert Palmer, Director Safety, Air Canada





### Day 2 - Wednesday, 26<sup>th</sup> October

# 10h00 - 10h30 Insight into Aviation's Skills Gap In the post-pandemic period and the restart of the industry, IATA is committed to supporting the aviation industry's recovery and future growth by identifying potential future skills gaps and sharing industry best practices that will drive our advocacy efforts. Join this session to learn more about the highlights of the first IATA Global Skills Survey conducted earlier this year with the inputs from learning and development professionals, people talent management, training and capacity building organizations that supported this industry effort Stuart Fox, Director Flight Operations, IATA 10h30 - 11h00 NETWORKING BREAK Safety Critical Workers -Recruitment and retention strategies

**45 Safety Critical Workers - Recruitment and retention strategies** As global economies recover from the pandemic and aviation ramps up, the challenge facing our industry is how to attract and retain talent in a fiercely competitive market. Our panelists will discuss the strategies they are using to overcome these challenges.

Panel discussion moderated by Stuart Fox, Director Flight Operations, IATA

Michelle Bishop, Director Programs, CANSO Bryan Quigley, Senior Vice President Flight Operations, United Airlines David Barker, DSVP Airport Operations, Dnata Christian Klein, Executive Vice President, Aeronautical Repair Station Association

# 11h45 – 12h30Inspiring the Next Generation of Aviation Professionals<br/>Panel discussion moderated by Sharron Caunt, Regional Director Safety & Flight<br/>Operations, Africa & Middle East, IATA

Fadimatou Noutchemo Simo, Founder & President of Young African Aviation Professional Association Thobile Masooa, Executive Human Resources, South African CAA Karim Atta, Founder, Bee Future Aviators Mandy Hickson, Author, Founder ' Hickson - Experience from the Front Line' and ex RAF GR4 Tornado pilot Kendra Kincade, President & CEO, Elevate Aviation Chelsey Wright, Manager Environment, Health and Safety, Air Canada/Elevate Aviation

12h30 – 14h00 NETWORKING LUNCH





# Day 2 - Wednesday, 26<sup>th</sup> October

14h00 – 14h20	True vs. Magnetic North As a follow on to the True North presentation given in Barcelona at the April 2019 IATA Safety & Flight Operations Conference, this presentation will update you on the work that has occurred since within ICAO, IATA and Canada. This presentation will provide background as to why to change to True North Reference and how this might be executed globally using Canada as an example. Anthony Mackay, Interim AVP Safety & Quality, Nav Canada
14h20 – 15h05	The future role of the regulator Panel discussion moderated by Giancarlo Buono, Regional Director Operational Safety & Security, Europe, IATA
	Stephen Creamer, Director Air Navigation Bureau, ICAO Billy Nolen, Acting Administrator, FAA Piotr Samson, Chairman of the Management Board, EASA
15h05	Close of Day 2
15h30	NETWORKING DESERT DINNER Sponsored by <u>Emirates</u>
	Dress code: Business Casual. Please meet in the hotel lobby at 15:15 Transportation departs from level 2 at 15h30.





### Day 3 - Thursday, 27<sup>th</sup> October

### 08h30 – 09h15 Integration of Future Aircraft Technologies

Understanding that when we talk about innovation, it is not just about technology, but also in how we think, how we manage the ecosystem and how we develop policy and regulations. Join this session of industry leaders who will lead an insightful discussion around this topic.

Panel discussion moderated by Ruby Sayyed, Head ATM Strategy, IATA

Daniel Rudas, COO & General Manager, Hahn Air David Morgan, Chief Ops, Integrity & Standards Officer, Air New Zealand Chris Kempis, Director Flight Operations, Cathay Pacific Akachi M Iroezi, Director of Global Safety & Regulatory Affairs – Middle East and Africa region, Boeing

### 09h15 – 10h00 Certification and Oversight in an Automated Environment

Understanding that when we talk about innovation, it is not just about technology, but also in how we think, how we manage the ecosystem and how we develop policy and regulations. Join this session of industry leaders who will lead an insightful discussion around this topic.

Panel discussion moderated by Ruby Sayyed, Head ATM Strategy, IATA

Colin Russell, Head Safety, Lilium Mohammed Al Dossari, Senior Director Air Navigation and Aerodromes Anthony Mackay, Interim AVP Safety & Quality, Nav Canada Naveen Rao, Principal, H4 Advisors LLC

10h00 – 10h30 NETWORKING BREAK

 10h30 – 11h15
 The Future of Aviation Training The post pandemic restart of operations is limited by a significant lack of a qualified workforce worldwide. In this context, the panelists will elaborate on the latest pilot initial and recurrent training initiatives implemented by training organizations and airlines. In particular, the panel will focus on the operational safety benefits of the global expansion of the Competency Based approach of training. Panel discussion moderated by Yann Renier, Head Training and Licensing, IATA

> Christopher Ranganathan, Chief Learning Officer, CAE Stephan Labrucherie, Head of Training Worldwide, Airbus Bader Almarzooqi, VP Flight Training, Emirates Airline





# Day 3 - Thursday, 27<sup>th</sup> October

11h15 – 12h00	<ul> <li>What is the Future of Aviation oversight</li> <li>The aviation industry has seen an unprecedented speed of change and disruption in the past years. COVID has changed businesses processes and personal lives. Join this panel discussion to consider what are the takeaways from past years; to understand what the future looks like; and how IOSA supports this transition through a risk-based approach.</li> <li>Panel discussion moderated by Serkan Simitcioglu, Head IOSA, IATA</li> </ul>
	Danielle Canonico, Senior Director Corporate Quality Assurance & Risk Management, Air Canada Eduard Ciofu, Head Air Operations, EASA Joao Garcia, Head Department of Flight Standards, ANAC
12h00 – 12h30	Risk-Based IOSA The IOSA Program is transitioning toward a risk-based approach. This long-awaited change is going to transform the international airline safety assurance space. Join this fireside chat to gain insights about risk-based IOSA first hand from a senior- level industry insider. Understand the challenges, and the benefits behind risk-based IOSA and how it going to make an impact in the safety space. Fireside Chat with: Serkan Simitcioglu, Head IOSA, IATA John Monks, Director Safety & Security, British Airways
	NETWORKING LUNCH
12h30 – 14h00 14h00 – 14h30	Strengthening Safety with a prevention mindset Craig Hoskins, VP Safety Security and Technical Affairs, Airbus
14h30 – 15h00	<b>"It's not the plane, it's the pilot"</b> Kevin LaRosa, Helinet
15400 15400	NETWORKING BREAK
15h00 - 15h30	Closing administration Mark Searle, Director Safety, IATA
15h30 – 15h45	-
15h45 - 15h50	Conference Reflections by Host airline Mark Burtonwood, Senior VP Group Safety, Emirates Airline
15h50 - 15h55	<b>Conference Reflections from the IATA Regional Team</b> Kamil Alawadhi, RVP Africa & Middle East, IATA
15h55 – 1600	Close Mark Searle, Director Safety, IATA

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